

Important Notice on the Closing of the Transfer of Retail Banking Business Products and Services of UOB China

Dear Valued Customer:

Thank you for your continued support and trust in United Overseas Bank (China) Limited (UOB China) and your attention to the transfer of retail banking business products and services of UOB China. We hereby inform you that the closing date for the transfer of relevant retail banking business products and services is expected to be 4 July 2025 (Closing Date). Should there be any changes to the Closing Date, we will notify you separately. The arrangements for the closing of the transfer of mortgage loan business will be notified to you separately by us. Please take note and be guided accordingly.

After the Closing Date, your products and services set out below (Transferred Products and Services) will be undertaken by Fubon Bank (China) Co., Ltd. (Fubon Bank (China)):

1. Accounts, deposits, mortgage loans, distributed insurance products (excluding products of Yingda Taihe Life Insurance Co., Ltd.), and Qualified Domestic Institutional Investor (QDII) – offshore funds/structured notes you hold with UOB China. If you choose Fubon Bank (China) to provide the service for your insurance policy, you need to link your account through the APP of Fubon Bank (China). For details, please refer to the Important Notice on the Changes to Insurance Distribution of UOB China issued by us on 9 May 2025, or log in to UOB China's official website for details.
2. Customer agreements related to retail banking business products and services that you have entered into with us, including the rights and obligations of UOB China under such agreements.
3. Personal information which you have lodged with UOB China, including but not limited to required personal information necessary for account opening and performing customer contracts. To handle matters relating to the transfer (including assisting you to complete account setup etc.), Fubon Bank (China) may contact you directly regarding relevant matters at a later stage. For contact details and relevant information on Fubon Bank (China), please refer to page 3.

As previously notified, if any of the below applies to your account, the products and services you hold (Retained Products and Services) will not be transferred to Fubon Bank (China):

1. We have received a clear objection to transfer all retail business products and services held under the relevant personal account (except for mortgage loans);
2. Publicly offered securities investment fund products, trust products, and products of Yingda Taihe Life Insurance Co., Ltd. distributed by UOB China under personal accounts -for relevant publicly offered securities investment fund products and insurance products, please follow the subsequent steps as previously notified. You may log in to UOB China's official website for details.
3. Retail business products and services under personal accounts that are frozen or restricted by authorities such as the public security authorities, procuratorates, or the courts (except for mortgage loans);



4. Retail business products and services under personal accounts that are subject to litigation or other disputes with UOB China.

Please note that for the Transferred Products and Services:

1. All account and auto-debit services provided by UOB China will be discontinued after the Closing Date. After the Closing Date, we will no longer make auto-debits from your designated account or provide any other account services.
2. The powers of attorney attached to customers' accounts with UOB China will be automatically terminated after the transfer.

Please note that for the Retained Products and Services:

1. After the Closing Date, UOB China's services will be limited to the withdrawal at maturity and early withdrawal of fixed deposits (including certificates of deposit), redemption of wealth management products, RMB and foreign currency outward remittance between accounts under the same name, account closures and related operations. Automatic rollover of fixed deposits will be discontinued at the same time. If any incoming funds (excluding dividend or bonus of wealth management products) are received, they will be refunded through the original channel.
2. If you hold wealth management products (such as QDII offshore funds or structured notes), the daily net asset value will continue to be published on UOB China's official website.
3. Bank statement services will remain available. You may check your asset changes through the bank statement or by calling our customer service inquiry hotline.
4. After the Closing Date, UOB China will provide limited services remotely through a dedicated team at our Shanghai head office, with only the Shanghai branch retaining counter and offline services. The specific services and contact information will be notified separately through our official website and other channels at a later stage.
5. Starting from the Closing Date (inclusive), service will be discontinued at UOB China's Shanghai Jing'an and Shanghai Xujiahui Sub-Branches.

In order to prevent any significant impact on your subsequent transactions or services, please also pay attention to the specific arrangements regarding changes to products and services, the silent period, and the gradual discontinuance of personal electronic banking services as previously notified by UOB China. Please refer to the Important Notice on the Changes to Retail Banking Business Products and Services of UOB China issued by us on 12 May 2025, or visit UOB China's official website for more information.

In the event of discrepancy between the Chinese and English version of this letter, the Chinese version shall prevail.

Should you have any question or need any further assistance, you may get in touch with your relationship manager, or contact us via:

- Privilege Banking service hotline (9:00-18:00 business days):
 - For calls within Mainland China: 400-166-6388
 - For calls from outside Mainland China: +86-21-6061 8826
- Customer Service Email: (CustomerExperience.UOBC@UOBgroup.com)





About Fubon Bank (China)

As the first fully licensed Taiwanese bank in Chinese mainland, Fubon Bank (China) is committed to providing customers with comprehensive financial services and solutions. Till now, Fubon Bank (China) has 24 branches in 13 cities across Chinese mainland, and has been approved to set up a new branch in Hangzhou.

About Fubon Bank (China)'s services after the Closing Date

To support a smooth transition for customers during this transfer and ensure proper service continuity, customers need to log in to Fubon Bank (China)'s page to make relevant settings and authorizations.

From July 7, 2025 (the first working day after the Closing Date, if the Closing Date is postponed for any reason, such date will also be postponed accordingly), you may register and log in to the mobile banking app of Fubon Bank (China) to view your current and time deposits, loans, and wealth management products (if any) transferred from UOB China to Fubon Bank (China). After completing identity verification and account activation, you may normally use all banking services for those transferred deposits and products.

For more information about whether identity verification is required or the verification access portal for different account types, please scan the QR code below or visit: <https://open.fubonchina.com/PlanP4M>

Source: Fubon Bank (China)



Respectfully yours,

United Overseas Bank (China) Limited

23 June 2025

Disclaimer: The information regarding Fubon Bank (China) as contained in this letter is provided by Fubon Bank (China). UOB China disclaims all responsibility for any loss or damage that may result from any inaccuracy in such information or otherwise

