

Notice on the Completion of the Closing of the Transfer of Retail Banking Products and Services

Dear Valued Customer:

Thank you for your attention to the transfer of retail banking business products and services from United Overseas Bank (China) Limited (UOB China) to Fubon Bank (China) Co., Ltd. (Fubon Bank (China)). We hereby notify you that the transfer was completed on 4 July 2025 (Closing Date). The notice on the completion of the closing of the transfer of mortgage loans will be notified to you separately. Please take note and be guided accordingly.

Please be informed that after the Closing Date:

1. All account and auto-debit services provided by UOB China have been discontinued. After the Closing Date, UOB China will no longer make auto-debits from your designated account or provide any other account services.
2. The customer agreements related to retail banking business products and services entered into between you and UOB China (including the rights and obligations of UOB China under such agreements), and your personal information lodged with UOB China (including but not limited to the required personal information necessary for account opening and performing customer contracts) have been transferred to Fubon Bank (China), and Fubon Bank (China) will replace UOB China in fulfilling the customer agreements.

As previously notified, if any of the below applies to your account, the products and services you hold have not been transferred to Fubon Bank (China):

1. UOB China has received a clear objection to transfer all retail banking business products and services held under the relevant personal account (except for mortgage loans);
2. Publicly offered securities investment fund products, trust products, and products of Yingda Taihe Life Insurance Co., Ltd. distributed by UOB China under personal accounts - for relevant publicly offered securities investment fund products and insurance products, please follow the subsequent steps as previously notified. You may log in to UOB China's official website for details;
3. Retail banking business products and services under personal accounts that are frozen or restricted by authorities such as the public security authorities, procuratorates, or the courts (except for mortgage loans);
4. Retail banking business products and services under personal accounts that are subject to litigation or other disputes with UOB China.

Arrangements for services provided by Fubon Bank (China) after the Closing Date

Starting from 7 July 2025 (inclusive), you may use the identification documents and mobile phone number you lodged with UOB China during account opening to register and log in to the Fubon Bank (China) mobile banking APP. You can then check your current deposits, fixed deposits, loans, and related wealth management products (if any) transferred from UOB China to Fubon Bank (China). After completing identity verification and account activation, you may proceed to use the relevant banking services for the transferred deposits and products:

1. **If you hold a type I debit card account with UOB China and currently do not hold a debit card with Fubon Bank (China)**, you may complete online identity verification through the Fubon Bank (China) WeChat service account or the Fubon Bank (China) mobile banking APP. Fubon Bank (China) will mail the Fubon Bank (China) debit card to you. You may activate via the mobile banking app upon receiving the card, or visit a nearby Fubon Bank (China) branch for assistance.
2. **If you hold type II/III electronic account with UOB China**, you may use this type of account normally after completing identity verification through the Fubon Bank (China) WeChat Mini Program or the Fubon Bank (China) mobile banking APP.

Please scan the QR code below immediately to follow the Fubon Bank (China) WeChat service account or download the mobile banking app to complete identity verification.



Fubon Bank (China)
WeChat service account



Fubon Bank (China)
mobile banking APP



Identification
Verification Notice

Fubon Bank (China) will also notify you of specific account service instructions via short message service, email, phone call, or WeChat service account after the Closing Date. Please pay attention to the subsequent notices.

Should you have any question or need any further assistance during the identity verification or account activation process, you may contact Fubon Bank (China)'s 24-hour customer service hotline. After the call is answered, press 4 to connect with the customer service personnel for dedicated assistance:

- For calls within Mainland China: 021-962811
- For calls from outside Mainland China: +86-21-962811

In the event of discrepancy between the Chinese and English version of this letter, the Chinese version shall prevail.

Respectfully yours,

United Overseas Bank (China) Limited

(as the transferor)



7 July 2025

Fubon Bank (China) Co., Ltd.

(as the transferee)

7 July 2025

This notice has been duly authorized by both issuing banks, and is valid and effective notwithstanding that their official stamps do not appear on the notice.